



Electronic Visit Verification System Project

May 20, 2020



• Introductions

- Dara Johnson, Program Development Officer
- Daniel Lippert, Assistant Director Information Services Division/CIO
- Jeffery Tegen, Assistant Director Business and Finance
- Tashonna Douglas, Project Manager

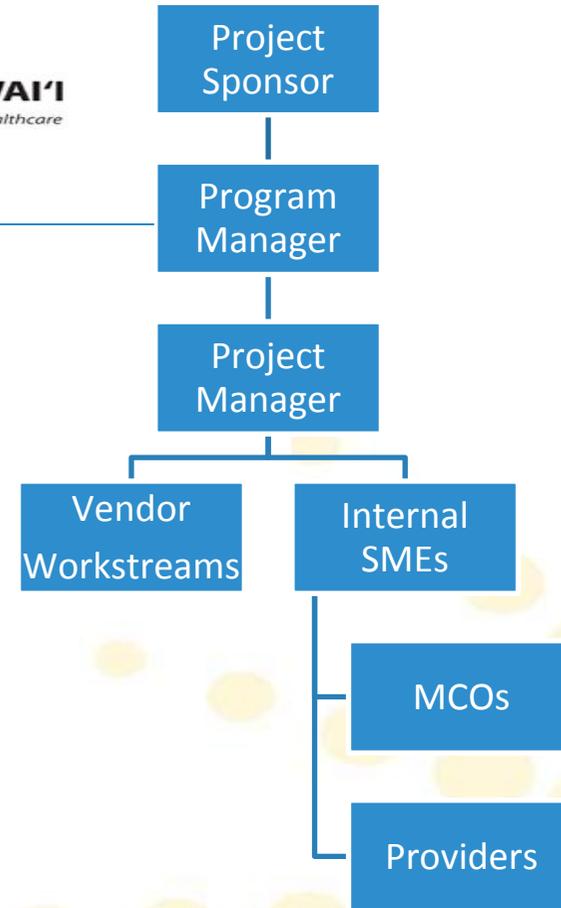
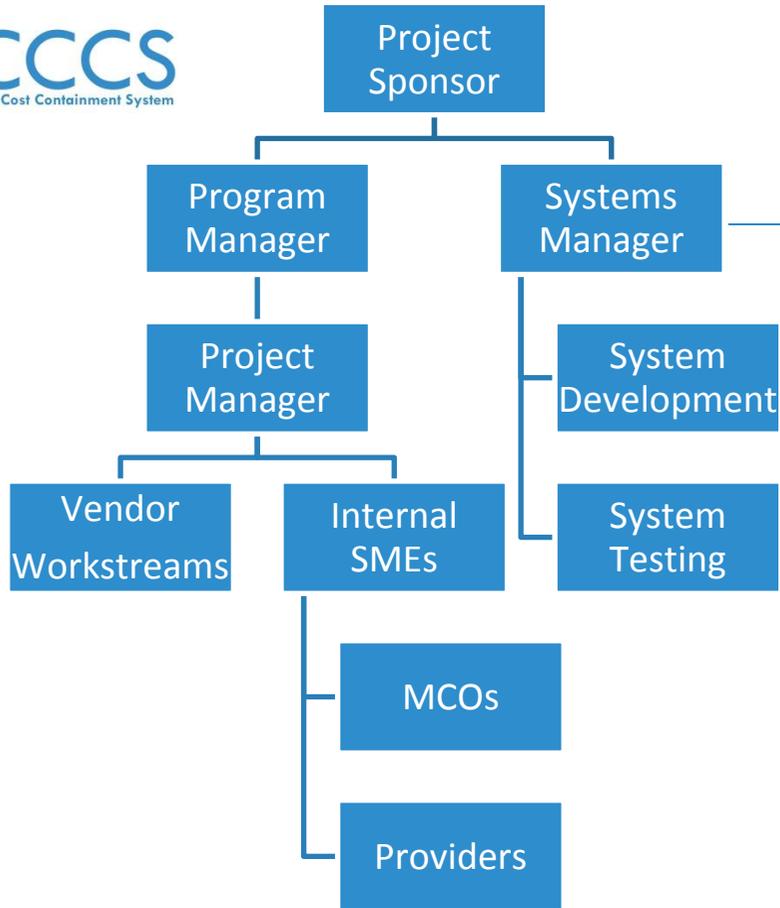
Agenda

- Project Overview
- Project Structure
- Project Challenges
- Timeline
- Certification Roadmap
- Project Financials
- Change Request Summary

Project Overview

- A Federal Mandate per Section 1903 of the Social Security Act (42 U.S.C. 1396b) requires electronic verification of personal care and home health services:
 - Type of service performed
 - Individual receiving and providing the service
 - Date and Time the service begins and ends
 - Location of the service
- EVV will ensure and measure timely service delivery for members, reduce provider administrative burden, and prevention of fraud, waste, and abuse

Project Structure



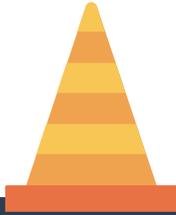
Electronic Visit Verification Project

Challenges

Business Rules:
Delays in completing business rules for both states.



Project Resources:
Onboarded a new project manager and testing resources during implementation.



CMS Guidance:
Certification process changed from Medicaid Enterprise Certification Toolkit (MECT) checklist to outcomes-based.



Vendor System Limitations:
System limitations required the states to work with Sandata (EVV Vendor) to develop new technical designs to meet business requirements.



Additional Configuration:
The Sandata EVV system required additional configuration to eliminate manual timesheet entry and gap reporting.



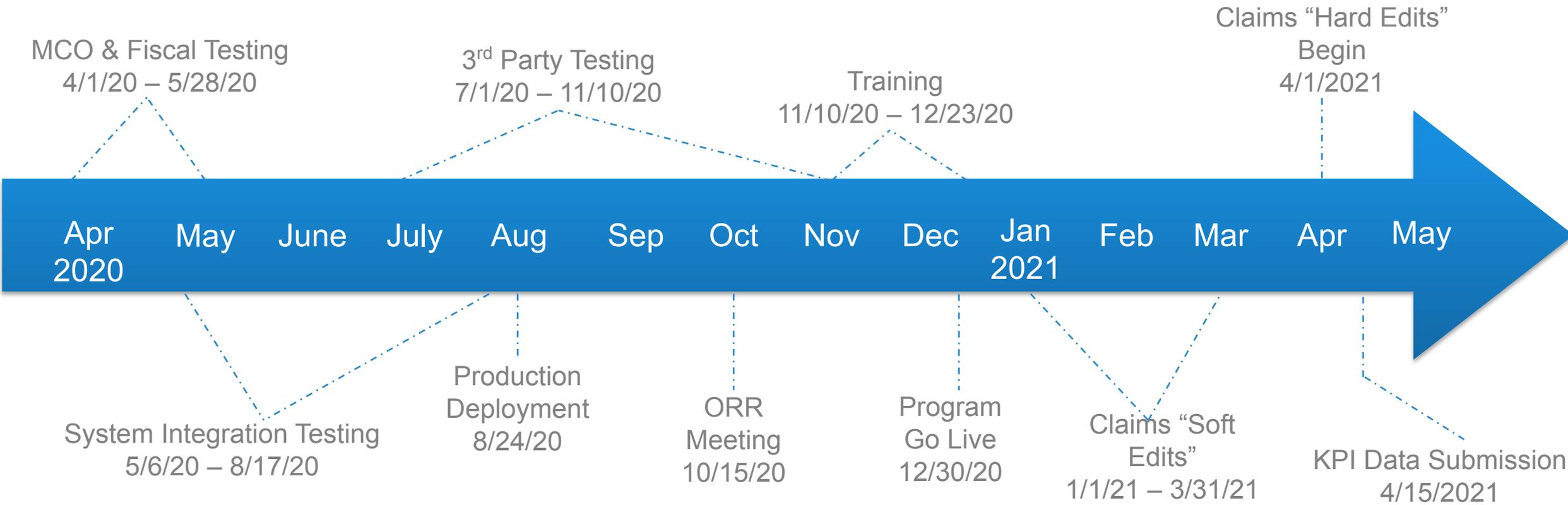
COVID-19: Due to the pandemic, key EVV resources have been redeployed to COVID-19 response efforts.



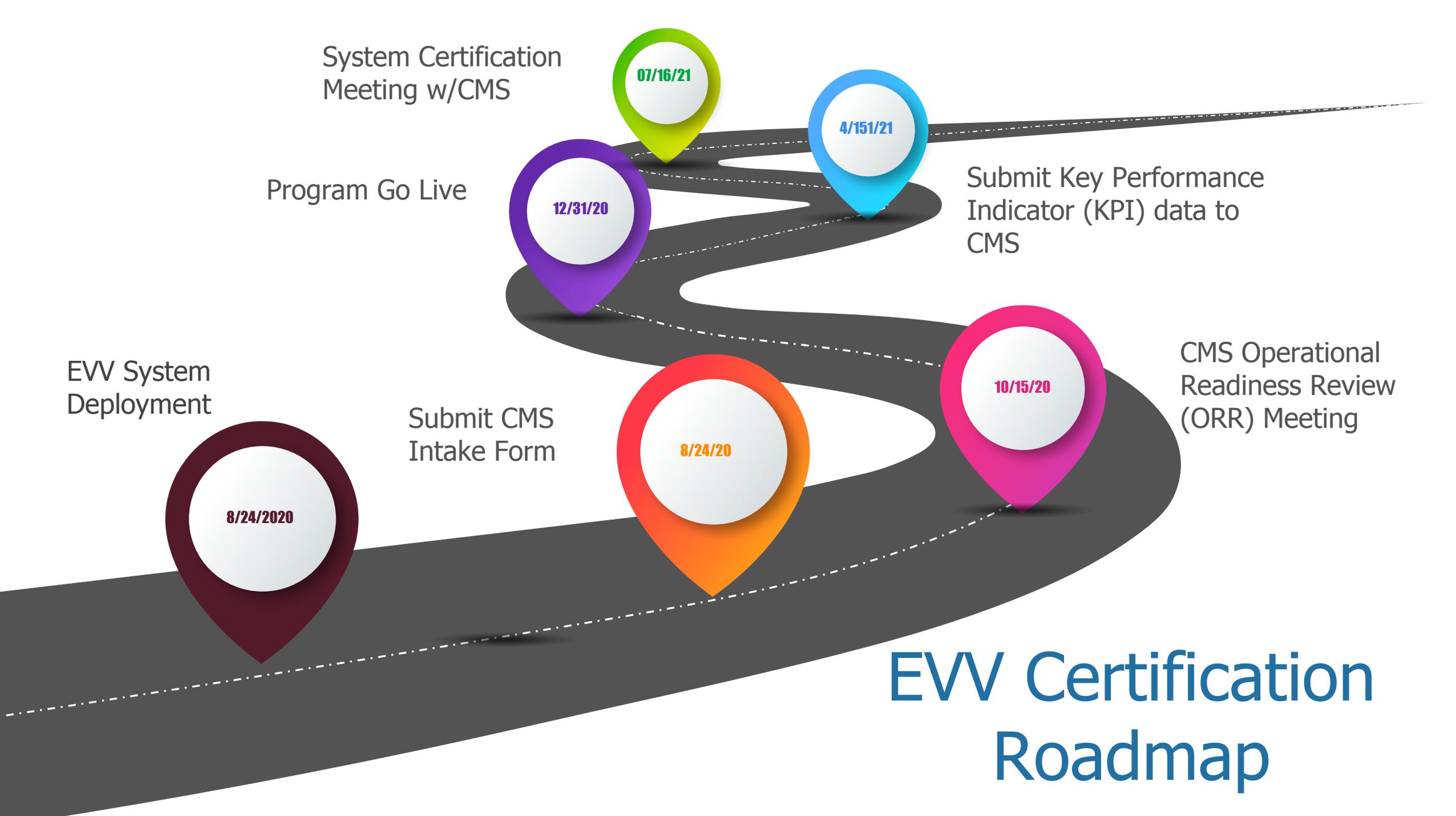
COVID-19 pandemic: In light of the integral roles AHCCCS, our health plans, and providers play in responding to the COVID-19 response, resources have been redeployed to focus on matters that are directly related to mitigating the exposure of the virus to our members as well as the testing and treatment of members infected with the virus.

Electronic Visit Verification Project

Revised Project Milestone Schedule



Note: The states received a Good Faith Effort Extension from CMS that allows it to extend the EVV compliance date through 12/31/20.



System Certification Meeting w/CMS

07/16/21

4/15/21

Submit Key Performance Indicator (KPI) data to CMS

Program Go Live

12/31/20

CMS Operational Readiness Review (ORR) Meeting

10/15/20

Submit CMS Intake Form

8/24/20

EVV System Deployment

8/24/2020

EVV Certification Roadmap

EVV Project Financials

	Original Project Budget				Updated Project Budget			
	SFY2019	SFY2020	SFY2021	Total	SFY2020	SFY2021	SFY2022	Total
Contractor - Knowledge Services	8,400	791,000	436,000	1,235,400	877,626	760,320	211,200	1,849,146
Contractor SLI - IV&V Services	18,060	324,266	-	342,326	309,344	231,936	-	541,280
Sandata DDI	35,700	511,840	-	547,540	255,065	372,500	69,300	696,865
TOTAL	62,160	1,627,106	436,000	2,125,266	1,442,035	1,364,756	280,500	3,087,291
Federal	55,944	1,464,395	392,400	1,912,739	1,297,832	1,228,280	252,450	2,778,562
State - AZ	3,108	81,355	21,800	106,263	72,102	50,738	14,025	136,865
State - HA	3,108	81,355	21,800	106,263	72,102	85,738	14,025	171,865
	62,160	1,627,106	436,000	2,125,266	1,442,035	1,364,756	280,500	3,087,291
Increase over the Original Budget								
Federal								865,823
State - AZ								30,601
State - HA								65,601
								962,025

Change Request Summary

- End Date
 - From 9/30/2020 to 12/30/2021
- Scope
 - Additional IV & V services
 - System vendor implementation changes
 - Vendor contract extension
 - Resource plan changes
- Project Development Costs
 - From 2,125,266 to 3,087,291

Thank you.

